Empatherapy Wellness

Naomi Bhatia

Psychologist & Art Psychotherapist

Booking Policy

Cancellation, rescheduling & refunds

Every appointment is reserved exclusively for you. Please respect the time set aside for your session.

Appointment & Payment

Appointments are confirmed once the consultation fee is received. The fee is non-refundable once an appointment is booked.

Rescheduling

Please give at least 24 hours' notice. An appointment may be rescheduled only once, subject to availability. For eligible requests, the fee paid is applied to the rescheduled appointment.

Late Cancellations & No-Shows

Same-day cancellations, cancellations with less than 24 hours' notice and no-shows are not eligible for a refund or rescheduling.

Late Arrivals

Please arrive on time. If you are late, your session will generally end at the originally scheduled time. This may reduce your session time; the full fee still applies.

Please Note

Let us know as early as possible if you cannot attend, so the reserved time may be offered to another client.

By booking an appointment with Empatherapy Wellness, you acknowledge and agree to this cancellation and rescheduling policy.

Thank you